

## **Cancellation & Refund Policy**

### **Team Theo's Glow in the Park 2023**

This cancellation and refund policy serves as a contract between 'The Children's Hospital Charity' (TCHC), you and those under your booking as the Participant(s) as named on the Registration booking and having paid the Registration Fee.

#### **1. Force Majeure**

- (a) In force majeure type circumstances, TCHC shall not be liable for any delay or being prevented from performing its obligations of providing the services if such delay or prevention is caused by circumstances beyond its reasonable control; including, but not limited to: an act of God, flooding, abnormally inclement weather, terrorism, civil disturbance, military operation, epidemic, quarantine, accident, failure of power supply, railway cancellation or disruption, ferry cancellation or disruption, airline cancellation or disruption, strike, lockout, trade dispute, unwarranted withdrawal of any licence or permit by any competent authority, and any other events including emergencies and non-emergencies that could not have been reasonably foreseen by TCHC.
- (b) In such force majeure circumstances as described in clause 1(a), which results in an event change, in the first instance TCHC will aim to hold the event on a future date which the participant(s) will be given the option to attend with the participant(s) registration fee being transferable or hold the event virtually as they did in 2022.
- (c) If the participant(s) are unable to attend the rearranged date, take park virtually or if a force majeure type circumstances results in the cancellation of the Event, TCHC is not obliged to refund the Registration Fee haven considered any sunk and non-recoverable costs that TCHC has incurred or will incur.

#### **2. Cancellation for personal reasons**

- (a) If the participant(s) decides they would no longer like to take part or can no longer take part in the event due to personal reasons; TCHC is not obliged to refund the Registration Fee, haven taken into account any sunk and non-recoverable costs that TCHC has incurred or will incur.

#### **3. Sponsorship for any cancelled events**

As sponsorship for the event was given without conditions then it can still be donated to the charity. As such, any sponsorship or fundraising the participant(s) have collected in relation to the event can still be donated to the charity.

However, TCHC do advise that participant(s) inform their donors of the event cancellation and reassure them that their sponsorship will still be donated to TCHC.